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- 2. Minimize, Avoid, Ignore, Condone**
- 3. Beg, Bribe, Appease**
- 4. Accept Apologies, Excuses, Justifications and Promises ... Repeatedly**
- 5. Encourage Complaining**
- 6. Argue on their Grounds/Standards**
- 7. Lower your Standards**
- 8. Argue that your Problem is too Difficult to Solve**
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Their Apologies, Excuses, Justifications and Promises are Not Enough; Behavior Counts

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